## SHARPER FUTURE

## 5860 Avalon Boulevard Los Angeles, CA 90003

May 21, 2014

## **Notice of Security Breach**

SHARPER FUTURE is deeply committed to protecting the confidentiality and security of information concerning our clients. Regrettably, we are writing to inform you that, on or about March 29<sup>th</sup>, 2014, our office at 5860 Avalon Boulevard Los Angeles was burglarized and we lost electronic equipment that stored our records and included personal information about you. The information stored on the stolen equipment was password-protected and it would be extremely difficult for someone to access it. The police collected evidence and a criminal investigation is ongoing.

The data <u>did not include personal financial information</u> – such as bank account or credit card numbers. The data does include names, date of birth, health and clinical histories, treatment records, CDCR identification numbers, and in some cases, records containing social security numbers.

Even though no personal financial information was included in the data, we recommend that you take certain steps to protect yourself against potential fraudulent activity. You can obtain a free credit report now and every twelve months from one or all three of the major credit reporting agencies listed on the next page or by visiting <a href="https://www.annualcreditreport.com">https://www.annualcreditreport.com</a>. A credit report contains information about your credit history and the status of credit accounts. A credit report can assist you in the discovery of fraudulent activity being carried out by an identity thief. For residents of the State of California, more information on identity theft can be found on the website of the California Office of Privacy Protection: <a href="https://www.privacy.ca.gov">www.privacy.ca.gov</a>

It is most unfortunate when events like this happen. We have taken steps to prevent something like this from happening again as we continue and reaffirm our commitment to protecting confidentiality. We sincerely apologize for any inconvenience caused by this incident. If you have any additional questions about this breach, you may contact us at 1-844-324-8776, a number we have established for this purpose. However, we will not be able to disclose any additional information about the ongoing investigation.

Sincerely,

SHARPER FUTURE

Equifax:	Experian:	TransUnion: Consumer Relations
P.O. Box 740241	P.O. Box 2104	& Fraud Victim Assistance
Atlanta, GA 30348	Allen, TX 75013	1561 E. Orangethorpe Ave.
1-800-685-1111	1-888-397-3742	Fullerton, CA 92831
www.equifax.com	www.experian.com	www.transunion.com