State *of* California Department *of* Justice

Examination Bulletin



Office *of the* Attorney General

P.O. BOX 944255 Sacramento, CA 94244 2550

CRIMINALIST MANAGER

EXAM CODE: 8JU35

DEPARTMENT (S): DEPARTMENT OF JUSTICE

EXAM TYPE: *OPEN*

LOCATION(S): STATEWIDE

BULLETIN RELEASE DATE: FRIDAY, AUGUST 31ST, 2018

FINAL FILING DATE: MONDAY, SEPTEMBER 17TH, 2018

SALARY INFORMATION: \$8,467 - \$10,098*

*The salaries used in this bulletin are the latest available from the

state controller's office, but may not reflect the most recent salary

adjustment.

CLASS & SCHEM CODE: 8467 / VF08

EQUAL EMPLOYMENT & DRUG FREE STATEMENTS

The state of California is an equal opportunity employer to all, regardless of age, ancestry, color, disability (mental and physical), exercising the right to family care and medical leave, gender, gender expression, gender identity, genetic information, marital status, medical condition, military or veteran status, national origin, political affiliation, race, religious creed, sex (includes pregnancy, childbirth, breastfeeding and related medical conditions), and sexual orientation.

It is the objective of the state of California to achieve a drug-free state work place. Any applicant for state employment will be expected to behave in accordance with this objective because the use of illegal drugs is inconsistent with the law of the state, the rules governing civil service and the special trust placed in public servants.

SPECIAL TESTING ARRANGEMENTS

If you are an individual with a disability and need reasonable accommodation to participate in this examination, please mark the box in question #2 on the "examination application." You will be notified in writing to determine what assistance can be provided.

WHO CAN APPLY

Persons who meet the minimum qualifications of the classification, as stated on this examination bulletin. All applicants must meet the education and/or experience requirements by the final filing date. All applications/resumes must include "to" and "from" employment dates (month/day/year), time-base, and applicable classification titles.

ELIGIBLE LIST INFORMATION

A departmental open eligible list will be established for the Department of Justice. The list will be abolished **12** months after it is established, unless the needs of the service and conditions of the list warrant a change in this period.



FINAL FILING DATE

Monday, September 17th, 2018

Examination applications (form STD 678) must be postmarked (U.S. mail) or personally delivered no later than the final filing date. Applications must have an original signature. Applications without original signature will be rejected from the examination.

APPLICATIONS POSTMARKED OR PERSONALLY DELIVERED AFTER THE FINAL FILING DATE <u>WILL NOT BE</u> ACCEPTED FOR ANY REASON.

MINIMUM QUALIFICATIONS

EITHER I

One year of experience in the California state service performing the duties of a Criminalist Supervisor.

OR II

Experience: Broad and extensive (more than five years) of professional experience in a physical or biological science laboratory setting performing the duties of a chemist, biochemist or a related position. This experience must have included at least two years as a supervising criminalist. (One year of postgraduate education in one of the physical or biological sciences may be substituted for one year of the required general experience.) Experience in California state service applied toward this requirement must include at least one year performing the duties of a Criminalist Supervisor.

and

Education: Equivalent to graduation from college with a major in one of the physical or biological sciences, including the equivalent of eight semester hours of general chemistry and three semester hours of quantitative analysis.

OR III

Experience: Broad and extensive (more than five years) of professional experience in a physical or biological science laboratory setting performing independent research related to Forensic Science. This experience must have included at least two years in the design and direction of scientific research. This experience must also have included at least two years of supervision. (Possession of a master's degree in a physical or biological science may be substituted for one year of general experience and possession of a Ph.D. in a physical or biological science may be substituted for two years of the required general experience.) Experience in California state service applied to this requirement must include at least one year performing the duties of a Criminalist Supervisor.

and

Education: Equivalent to graduation from college with a major in one of the physical or biological sciences, including the equivalent of eight semester hours of general chemistry.

DEFINITION OF TERMS

"Performing the duties of..." means the applicant must have the amount of experience in State service in the class specified (or on a training and development (T&D), limited term, or approved out-of-class assignment to the class).

"Equivalent to graduation from college..." means possession of a bachelor's degree from an accredited or approved four-year academic institution.



POSITION DESCRIPTION

The Criminalist Manager plans, organizes and directs the criminalistic program in an assigned area of the State. Incumbents at this level must supervise two or more Criminalist Supervisors. May also direct complex and sensitive forensic science projects which have a significant impact on the Bureau or the field of criminalistics.

Laboratories exist in Butte, Contra Costa, Fresno, Humboldt, Monterey, Riverside, Sacramento, San Joaquin, Santa Barbara, Santa Cruz, Shasta, Sonoma, and Stanislaus counties.

EXAMINATION INFORMATION

In order to obtain a position on the eligible list, applicants must receive a minimum rating of 70% on the examination. This exam will consist of the following:

TRAINING AND EXPERIENCE NARRATIVE - 20%

The Training and Experience Narrative consists of job-related questions for which candidates must submit typed responses. A panel of subject matter experts will evaluate competitor responses to each question using job-related rating and scoring criteria. The questions are provided at the end of this examination bulletin.

QUALIFICATION APPRAISAL PANEL (QAP) - 50%

The QAP consists of an oral interview that will contain a set of job-related questions. Candidates will be provided a copy of the interview questions to review and take notes for a period of time before entering the interview room. Candidates' verbal responses will be evaluated by a panel of Subject Matter Experts against job-related scoring criteria.

WRITING EXERCISE - 30%

The writing exercise consists of candidates responding to a job-related prompt, in writing. Candidates will write responses on a computer. Responses will be evaluated by a panel of subject matter experts using standardized rating criteria. This component will be completed on the same date as the QAP.

Competitors who successfully pass the exam will receive a final score based on a combination of all the components.

TEST DATE

It is anticipated that the test will be conducted the weeks of **October 22nd**, **2018 and October 29th**, **2018**. Testing locations will be determined based on the applicant pool.

KNOWLEDGE, SKILLS, & ABILITIES

The Training and Experience Narrative, Qualification Appraisal Panel, and Writing Exercise will measure the following:

KNOWLEDGE OF:

- 1. The rules governing evidence collection (e.g., handling, maintenance, and chain of custody) to ensure the integrity of evidence.
- 2. The relevant laws, legal codes, and court procedures as they pertain to the use of evidence in criminal prosecution.
- 3. Current laws and regulations pertaining to forensic evidence to determine legal impact on individual cases and determine analytical course of action.
- 4. The English language including syntax, grammar, and spelling as required to complete required paperwork (e.g., reports, exhibits, and correspondence)
- The principles and practices of employee supervision and leadership to develop and guide staff while maintaining morale and productivity.
- 6. Performance management systems and processes such as probationary reports, Employee Work Plans, annual



- performance appraisals, and feedback systems to develop staff and improve productivity.
- 7. A supervisor's role in the Equal Employment Opportunity (EEO) Program and the Americans with Disabilities Act (ADA) and the processes available to meet the equal employment opportunity objectives.
- 8. Collective bargaining agreements to ensure compliance with employee operations.
- Various employee benefit programs (e.g. Family Medical Leave Act, Employee Assistance Programs) to provide referrals and assist staff.
- 10. The steps of progressive discipline to appropriately counsel staff, improve performance, and mitigate poor work behaviors.
- 11. Budget and procurement processes used within the State including processes for Budget Change Proposals (BCP) and Request For Proposals (RFP) to secure funds, resources, or services.
- 12. Grant proposal and reporting processes to secure and manage grants.
- 13. Resources and locations where information regarding purchases, maintenance services, policies, procedures, and guidelines may be acquired to solve business services issues.
- 14. The requirements set forth by the International Organization for Standardization (ISO) 17025 pertaining to accreditation to maintain compliance.
- 15. The Quality Management System (QMS) to ensure compliance with accreditation requirements.
- 16. Strategic planning methods and practices to contribute to the mission and vision of the organization.
- 17. Laboratory technical procedures to maintain compliance among staff.
- 18. Guiding Principles of Professional Responsibility for Crime Laboratories and Forensic Scientists to maintain a high degree of ethical standards and conduct among staff.
- 19. Facility management procedures and practices to maintain a secure, functional, and adequately equipped laboratory.
- 20. Procurement and budget requirements outlined in the State Administrative Manual (SAM)

ABILITY TO:

- 1. Analyze legislation and determine its impact on laboratory operations.
- 2. Communicate information and ideas in writing in a clear, articulate manner using appropriate tone, vocabulary/nomenclature, and grammar appropriate to professional, legal, or scientific audiences.
- Think critically using logic and reasoning to identify strengths and weaknesses of alternative solutions, conclusions or approaches to problems.
- 4. Communicate in a courteous, professional manner with a variety of individuals (including law enforcement, district attorneys, and court staff) in order to exchange information and/or assign or accept work.
- 5. Provide training to new staff on the procedures, techniques, or approaches to the analysis of forensic evidence and other workplace processes.
- Verbally provide professional consultation, or informed opinions before professional, scientific or legal audiences or proceedings.
- 7. Work cooperatively with individuals from a variety of backgrounds and capabilities on a one-on-one basis.
- 8. Accept constructive criticism regarding work products and practices in order to continually improve work performance.
- 9. Organize and prioritize staff workload to meet established deadlines and ensure the most important tasks are completed.
- 10. Remain organized in order to complete work in an accurate and thorough manner.
- 11. Review the work of staff and provide constructive feedback.
- 12. Lead and motivate staff towards a desired goal.
- Fairly delegate and monitor work assignments to appropriate staff levels to ensure they meet quality, quantity, and timeliness standards.
- 14. Exhibit a consistent desire to improve the quality and quantity of professional knowledge related to the field of forensic sciences.

BACKGROUND INFORMATION:

Under Section 432.7(e) of the Labor Code, persons seeking employment with the Department of Justice may be asked to disclose arrest or detention information regardless of whether or not the arrest or detention resulted in conviction, referral, or participation in diversion programs. Department of Justice regulations require, as a minimum, pre-employment investigations consisting of fingerprinting; inquiry to local, State, and national files to disclose criminal records; verification of minimum qualifications (i.e., college transcripts); financial status; previous employment background; and personal interviews to determine applicant's suitability for employment.

The information you furnish will be used to help determine your suitability for employment with the Department of Justice.



MEDICAL EXAMINATION:

Pass/Fail – Pursuant to Government Code Section 12940 (e) (3), persons appointed to this class shall undergo a medical examination to determine that he or she can perform the essential functions of the job safely and effectively. The medical examination also includes a back x-ray, visual acuity, and color vision tests.

SPECIAL CHARACTERISTICS

PERSONAL CHARACTERISTICS:

Tact, patience, and keenness of observation.

DRUG TESTING REQUIREMENT:

Applicants for positions in this class series are required to pass a drug screening test.

VETERANS' PREFERENCE

Veterans' preference credits will be awarded in this examination, pursuant to government code section 18973.1, effective January 1, 2014, as follows: 1. Any veteran, widow or widower of a veteran, or spouse of a 100 percent disabled veteran, who achieves a passing score in an entrance examination, shall be ranked in the top rank of the resulting eligibility list. Any veteran who has been dishonorably discharged or released is not eligible for veteran's preference. 2. An entrance examination is defined, under the law, as any open competitive examination. 3. Veterans preference is not granted once a person achieves permanent civil service status.

CAREER CREDITS

Career credits do not apply for this examination.

FILING INSTRUCTIONS

To apply for this examination, please complete and return the following:

- Standard State Employment Application (Form STD 678)
- Signed Affirmation Page
- Training and Experience Narrative Responses
- Conditions of Employment (Form 631)
- Official school transcripts (if applicable to meeting minimum qualifications): Candidates unable to obtain official transcripts before the final filing date may submit unofficial transcripts for the examination process. However, candidates will be required to submit official transcripts upon appointment to a position.

MAILING ADDRESS:

DEPARTMENT OF JUSTICE
TESTING & SELECTION UNIT
ATTN: CRIMINALIST MANAGER EXAMINATION
P.O. BOX 944255
SACRAMENTO, CA 94244-2550

FILE-IN-PERSON:

DEPARTMENT OF JUSTICE TESTING & SELECTION UNIT ATTN: CRIMINALIST MANAGER EXAMINATION 1300 "I" STREET, FIRST FLOOR LOBBY SACRAMENTO, CA 95814

DO NOT SUBMIT APPLICATIONS

- TO THE CALIFORNIA DEPARTMENT OF HUMAN RESOURCES (CalHR)
- THROUGH EMAIL
- THROUGH FAX
- THROUGH INTER-AGENCY MAIL



CONTACT INFORMATION

Any questions regarding the minimum qualifications, applying for the examination, being scheduled for the examination, reasonable accommodations, the examination components, scoring, etc., may be directed to the contact information below:

PHONE NUMBER: 916-210-6021 **FAX NUMBER:** 916-445-1218

EMAIL ADDRESS: TSU@DOJ.CA.GOV



GENERAL INFORMATION

The Department of Justice reserves the right to revise the examination plan to better meet the needs of the service if the circumstances under which this examination was planned change. Such revision will be in accordance with civil service laws and rules and all candidates will be notified.

It is the Candidate's Responsibility to contact the Department of Justice, seven days prior to the test date if he/she has not received his/her notice. For an examination without a written feature it is the candidate's responsibility to contact the Department of Justice, 916-324-5039, TDD (916) 952-8396 three weeks after the final filing date if he/she has not received a progress notice.

If a candidate's notice of oral interview or performance test fails to reach him/her prior to the day of the interview due to a verified postal error, he/she will be rescheduled upon written request.

Applications are available at California Department of Human Resources Offices (www.jobs.ca.gov), and local Offices of the Employment Development Department (www.edd.ca.gov).

If you meet the requirements stated on the reverse, you may take this examination, which is competitive. Possession of the entrance requirement does not assure a place on the eligible list. Your performance in the examination described on the other side of this bulletin will be compared with the performance of the others who take this test, and all candidates who pass will be ranked according to their scores.

Examination Locations: Tests will be given in such places in California as the number of candidates and conditions warrant. Tests are not always given where positions currently exist.

Eligible Lists: Eligible lists established by competitive examination, regardless of date, must be used in the following order: 1) sub divisional promotional, 2) departmental promotional, 3) multi departmental promotional, 4) service wide promotional, 5) departmental open, 6) open. When there are two lists of the same kind, the older list must be used first. Eligible lists will expire in from one to four years unless otherwise stated on this bulletin.

General Qualifications: Candidates must possess essential personal qualifications including integrity, initiative, dependability, good judgment, and the ability to work cooperatively with others; and a state of health consistent with the performance of the assigned duties of the class. A medical examination may be required. In open examinations, investigation may be made of employment records and personal history and fingerprinting may be required.

Interview Scope: If an interview is conducted, in addition to the scope described on the other side of this bulletin, the panel will consider education, experience, personal development, personal traits and fitness. In appraising experience, more weight will be given to the breadth of pertinent experience and evidence of the candidate's ability to accept and fulfill increasing responsibilities than to the length of his/her experience. Evaluation of a candidate's personal development will include consideration of his/her recognition of his/her own training needs; his/her plans for self-development; and the progress he/she has made in his/her efforts toward self-development.

Veterans Preference: Pursuant to Government Code Section 18973.1, effective January 1, 2014, as follows: 1. Any veteran, widow or widower of a veteran, or spouse of a 100 percent disabled veteran, who achieves a passing score in an entrance examination, shall be ranked in the top rank of the resulting eligibility list. Any veteran who has been dishonorably discharged or released is not eligible for veteran's preference. 2. An entrance examination is defined, under the law, as any open competitive examination. 3. Veterans Preference is not granted once a person achieves permanent civil service status.

High School Equivalence: Equivalence to completion of the 12th grade may be demonstrated in any one of the following ways: 1) passing the General Education Development (GED) Test; 2) completion of 12 semester units of college-level work; 3) certification from the State Department of Education, a local school board, or high school authorities that the candidate is considered to have education equivalent to graduation from high school; or 4) for clerical and accounting classes, substitution of business college work in place of high school on a year-for-year basis.

Career Credits: In open, non-promotional examinations, career credits are granted to: 1) State employees with permanent civil service status, 2) full-time employees of the State who are exempt from State civil service pursuant to the provisions of Section 4 of Article VII of the California Constitution, and who meet all qualification requirements specified by the Board and have 12 consecutive months of service in an exempt position, and 3) individuals who have served one full year in, or are graduates of, the California Conservation Corps (eligibility shall expire 24 months after graduation from the California Conservation Corps). Three points are added to the final test score of those candidates who meet the above criteria, and who are successful in the examination. Such examinations cannot be for managerial positions described in Government Code Section 3513. Competitors not currently employed in State civil service who have mandatory reinstatement rights may also be eligible for career credits, but they must explain their civil service status in the appropriate section of the application Form 100-678. (Section 4 of article VII of the California Constitution is posted at the State Personnel Board, 801 Capitol Mall, Sacramento)

Department of Justice, Office of the Attorney General
Office of Human Resources, Testing & Selection Unit
1300 I Street, Sacramento, CA 95814
916-324-5039
If hearing impaired, call the California Relay Service.
1-800-735-2929 (From TDD Phone)
1-800-735-2922 (From Voice Phone)

TDD is Telecommunications Device for the Deaf and is reachable only from telephones equipped with a TDD device.

Affirmation Page Criminalist Manager Department of Justice

All applicants <u>must complete and return the entire</u> packet, including the Training and Experience Narrative, Affirmation page, and Conditions of Employment form by the final filing date stated on the bulletin in order to be considered in this examination process.

The completed Training and Experience Narrative, Affirmation page, Conditions of Employment must be returned to one of the following addresses:

Mailing Address:

Department of Justice Testing and Selection Unit Attn: Criminalist Manager Exam

P.O. Box 944255

Sacramento, CA 94244-2550

File in Person:

Department of Justice Testing and Selection Unit Attn: Criminalist Manager Exam 1300 I Street, 1st Floor Lobby Sacramento, CA 95814

I hereby certify that the information provided on this Training and Experience Narrative is true and correct to the best of my knowledge and contains no willful misrepresentations or falsifications. I also understand that if it is later discovered that I have made any false representations, I may be removed from the examination and/or the eligible list resulting from this examination, suffer loss of State employment, and/or suffer loss of right to compete in any future State examinations.

Your Signature:	Date:	
Your Name (Printed):		
Contact Information:		
Address:		
City, State, Zip:		
Phone Number:		
Email Address:		

Training and Experience Narrative

Criminalist Manager

GENERAL INSTRUCTIONS

The Training and Experience Narrative is the first component of the Criminalist Manager examination, weighted at 20% of the overall examination score. The Narrative responses will be rated by Subject Matter Experts (SMEs) using predetermined rating criteria. Read the below instructions carefully and ensure your understanding before submitting your examination package; failure to do so may result in an inability to process your Training and Experience Narrative and disqualification from this examination.

- This Training and Experience Narrative consists of three questions, to which you will provide responses.
- You must type your responses to these questions.
- Note that regardless of the writing software program you choose to use, your response to each question may only consist of one page, single-spaced, in 12 point Times New Roman font, with one inch margins on all sides of the page. The maximum number of pages you should complete for this Training and Experience Narrative is two pages, one page per question.
 Responses that do not meet this criteria will not be rated and may result in disqualification from this exam.
- You **must** write the question number you are responding to in the top left corner of each page. You may hand write this number, however, it must be clearly legible.
- You **must** write the last four digits of your social security number on the top right corner of each page of your responses. You may hand write this number, however, it must be clearly legible.
- Please keep your answers concise, but be sure to answer all questions completely and accurately. Providing specific information will allow the SMEs to properly evaluate your qualifications. Omitted information cannot be considered and will not be assumed.

<u>Training and Experience Narrative</u> <u>Criminalist Manager</u>

Question 1:

Describe your experience developing staff professionally and managing staff performance. Provide specific examples of performance management activities, including:

- a. Performance improvement
- b. Expectation setting
- c. Establishment of baseline performance levels

Question 2:

Describe your experience with developing and implementing new policies and/or non-technical procedures, that pertain to laboratory operations. Be specific and provide details about the initial problem or goal, why the policy or procedure was needed and your specific role and contribution to the process.



CONDITIONS OF EMPLOYMENT	
FORM 631	
IDENTIFICATION #:	
(Personnel Office Use ONLY)	

NAME			(PLEASE PRINT)
Last	First	M.I.	
		nation, your name will be pla conditions you have specifie	
Note: The location of	offices may vary d	epending on the hiring Depart	tment.
********	*******	**********	******
PLEASE SELECT YOU	R CHOICE(S) INDIC	CATING LOCATION(S) YOU AF	RE WILLING TO WORK:
		Anywhere in the State (05) Butte (0400) Contra Costa County (0700) Fresno County (1000) Humboldt County (1200) Monterey County (2700) Riverside County (3300) Sacramento County (3400) San Joaquin County (3900) Santa Barbara (4200) Santa Cruz (4400) Shasta County (4500) Sonoma County (4900) Stanislaus (5000)	
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PLEASE I	NDICATE THE TYP	E OF APPOINTMENT(S) YOU	WILL ACCEPT
Ple	ase Check Your Cl	hoice(s):	
	(D) Pern	manent - full time <u>only</u> .	
	(R) Pern	nanent - part time or intermitte	ent.
	Tem	porary - full time, part time, o	r intermittent.
	(A) All o	of the above	
********	*******	************	******
		TMENT OF JUSTICE/ TESTING ADDRESS OR AVAILABILITY I	•

DEPARTMENT OF JUSTICE TESTING & SELECTION OFFICE 1300 "I" STREET SACRAMENTO, CA 95814