



JDIS

JUSTICE DATA & INVESTIGATIVE SERVICES BUREAU

CAPSS Password

Password Guidelines

PASSWORD HELP

Passwords must be at least eight characters long and must contain at least one character from each of the following three categories:

- Uppercase letters (A, B, C, etc.)
- Lowercase letters (a, b, c, etc.)
- Numbers (0123456789)
- May not reuse the previous 12 passwords
- Name being used to register can not be apart of the password



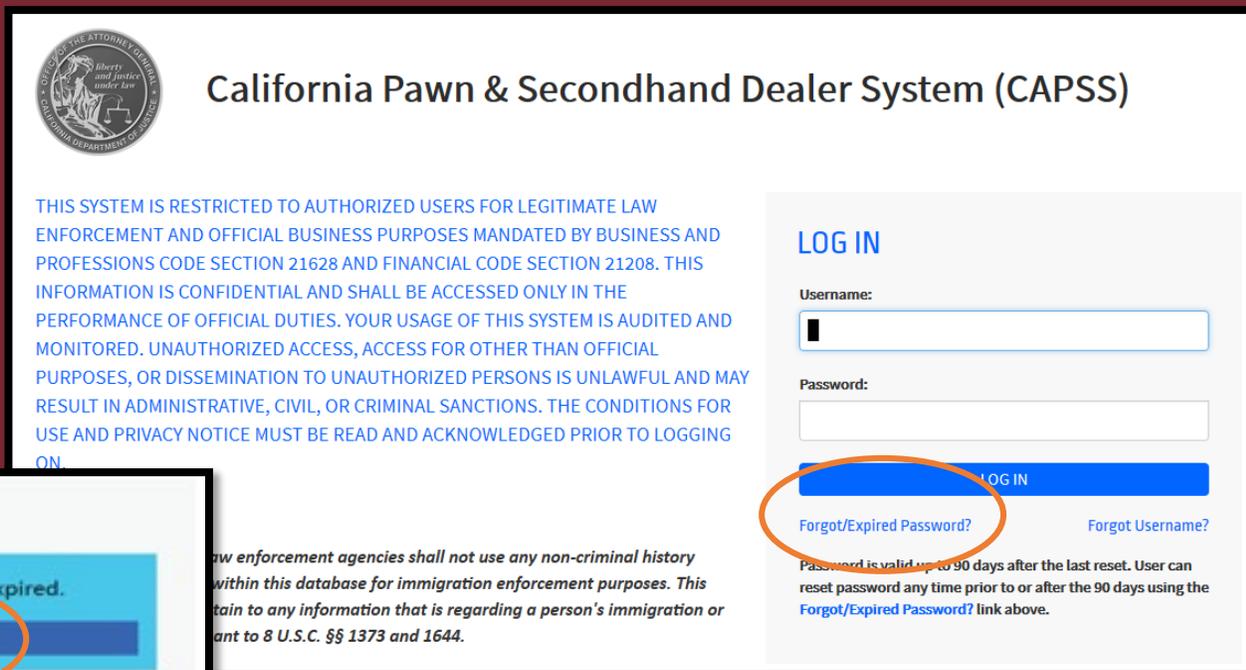
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How to create/reset my password?

There are ways to reset your password. Click on the “Forgot/Expired Password?” link or “Reset Password” button.

or



California Pawn & Secondhand Dealer System (CAPSS)

THIS SYSTEM IS RESTRICTED TO AUTHORIZED USERS FOR LEGITIMATE LAW ENFORCEMENT AND OFFICIAL BUSINESS PURPOSES MANDATED BY BUSINESS AND PROFESSIONS CODE SECTION 21628 AND FINANCIAL CODE SECTION 21208. THIS INFORMATION IS CONFIDENTIAL AND SHALL BE ACCESSED ONLY IN THE PERFORMANCE OF OFFICIAL DUTIES. YOUR USAGE OF THIS SYSTEM IS AUDITED AND MONITORED. UNAUTHORIZED ACCESS, ACCESS FOR OTHER THAN OFFICIAL PURPOSES, OR DISSEMINATION TO UNAUTHORIZED PERSONS IS UNLAWFUL AND MAY RESULT IN ADMINISTRATIVE, CIVIL, OR CRIMINAL SANCTIONS. THE CONDITIONS FOR USE AND PRIVACY NOTICE MUST BE READ AND ACKNOWLEDGED PRIOR TO LOGGING ON.

LOG IN

Username:

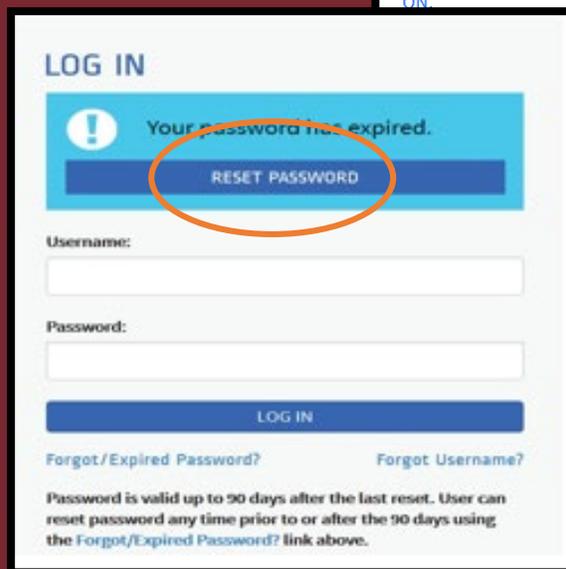
Password:

LOG IN

[Forgot/Expired Password?](#) [Forgot Username?](#)

Password is valid up to 90 days after the last reset. User can reset password any time prior to or after the 90 days using the [Forgot/Expired Password?](#) link above.

Law enforcement agencies shall not use any non-criminal history within this database for immigration enforcement purposes. This system shall not contain any information that is regarding a person's immigration or status pursuant to 8 U.S.C. §§ 1373 and 1644.



LOG IN

! Your password has expired.

RESET PASSWORD

Username:

Password:

LOG IN

[Forgot/Expired Password?](#) [Forgot Username?](#)

Password is valid up to 90 days after the last reset. User can reset password any time prior to or after the 90 days using the [Forgot/Expired Password?](#) link above.

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Password

You will then be redirected to a screen where you will enter your given CAPSS Username.

After entering your username, select the RETRIEVE PASSWORD button.



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FORGOT PASSWORD

To reset your password, enter your CAPSS Username and click [RETRIEVE PASSWORD](#)
An email will be sent with a link to allow you to reset your password.

UserName *

[Forgot Username?](#)

CLEAR

RETRIEVE PASSWORD

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Password



An email will be sent to the account associated with your username with the link to reset your password. Follow the instructions to reset your password.

CAPSS Password Reset

 If there are problems with how this message is displayed, click here to view it in a web browser.

You will be able to reset your password by entering your CAPSS Username on the page at the link below.
NOTE: This link will only work for 2 hours after it was created.

Password Set Link [RESET PASSWORD](#)

Thank You,

CAPSS Team

Password

- Enter the Username
- Enter the password of your choice
- Verify the password
- Click on “Reset Password” button when done



California Pawn & Secondhand Dealer System (CAPSS)

RESET PASSWORD

RESET PASSWORD *

UserName *

Password * [Help](#)

Verify Password *

CLEAR

RESET PASSWORD

DOJ