

JDIS

JUSTICE DATA & INVESTIGATIVE SERVICES BUREAU

CAPSS Username

Forgot Username?

You can retrieve your username by selecting the **FORGOT USERNAME** link on the login screen.



California Pawn & Secondhand Dealer System (CAPSS)

THIS SYSTEM IS RESTRICTED TO AUTHORIZED USERS FOR LEGITIMATE LAW ENFORCEMENT AND OFFICIAL BUSINESS PURPOSES MANDATED BY BUSINESS AND PROFESSIONS CODE SECTION 21628 AND FINANCIAL CODE SECTION 21208. THIS INFORMATION IS CONFIDENTIAL AND SHALL BE ACCESSED ONLY IN THE PERFORMANCE OF OFFICIAL DUTIES. YOUR USAGE OF THIS SYSTEM IS AUDITED AND MONITORED. UNAUTHORIZED ACCESS, ACCESS FOR OTHER THAN OFFICIAL PURPOSES, OR DISSEMINATION TO UNAUTHORIZED PERSONS IS UNLAWFUL AND MAY RESULT IN ADMINISTRATIVE, CIVIL, OR CRIMINAL SANCTIONS. THE CONDITIONS FOR USE AND PRIVACY NOTICE MUST BE READ AND ACKNOWLEDGED PRIOR TO LOGGING ON.

Federal, state or local law enforcement agencies shall not use any non-criminal history information contained within this database for immigration enforcement purposes. This restriction does not pertain to any information that is regarding a person's immigration or citizenship status pursuant to 8 U.S.C. §§ 1373 and 1644.

LOG IN

Username:

Password:

LOG IN

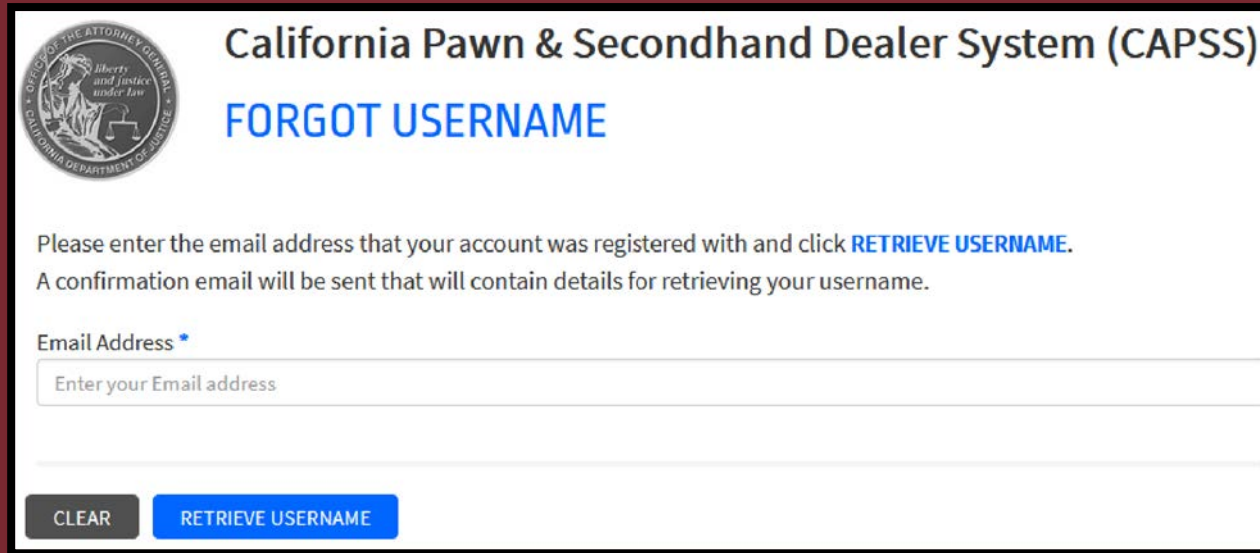
[Forgot/Expired Password?](#)

[Forgot Username?](#)

Password is valid up to 90 days after the last reset. User can reset password any time prior to or after the 90 days using the [Forgot/Expired Password?](#) link above.

Forgot Username?

You will then be redirected to a screen where you will enter the email address associated with your CAPSS Username. After entering your email address, select the **RETRIEVE USERNAME** button.



The screenshot shows the 'FORGOT USERNAME' page of the California Pawn & Secondhand Dealer System (CAPSS). The page features the California Department of Justice seal on the left. The title 'California Pawn & Secondhand Dealer System (CAPSS)' is at the top, followed by 'FORGOT USERNAME' in blue. Instructions state: 'Please enter the email address that your account was registered with and click [RETRIEVE USERNAME](#). A confirmation email will be sent that will contain details for retrieving your username.' Below this is an 'Email Address' label with a red asterisk, followed by a text input field containing the placeholder 'Enter your Email address'. At the bottom are two buttons: a grey 'CLEAR' button and a blue 'RETRIEVE USERNAME' button.

An email will be sent to the email associated with your account. The email will include the username and will direct you to log in to the CAPSS System.