

<MailDatW>

Customer Number: <CustNum>

- <FirstName> <LastName>
- <SecondAddr>
- <PrimeAddr>
- <CityName>, <StateCode> <ZipCode>

#### **Notice of Data Breach**

Fingerhut values your business and takes its role of safeguarding the privacy of your personal information very seriously, which is why we are writing to you to let you know about a data security incident that involved your personal information.

# **What Happened**

We believe that your personal information was accessed by cyber-attackers executing an attempt to obtain unauthorized access to your Fingerhut account between March 24, 2017 and April 7, 2017.

#### What Information Was Involved

The account data accessed may have included personal information such as your name and address, email address, phone number, and credit account number.

# What We Are Doing

We have blocked access to your web account, stopped any attempted purchases, and placed a fraud hold on your account to prevent any potential unauthorized activity. For further information and to reset your password, please contact us at 1-866-564-7177 at your earliest convenience.

#### What You Can Do

Remember these important tips for preventing unauthorized access and use of your credit accounts:

- Never provide personal financial information, including your Social Security number, account numbers, or passwords, over the phone or the Internet if you did not initiate the contact.
- If you receive suspicious communication claiming to be from Fingerhut via phone, email, or other methods, please contact us directly at 1-866-564-7177.
- Remain vigilant for incidents of fraud and identity theft, including reviewing account statements and monitoring free credit reports as outlined below.
- Report suspected incidents of identity theft to local law enforcement, the Federal Trade Commission (FTC), or your state attorney general. To learn more, you can go to the FTC's website at www.consumer.gov, call 1-877-ID-THEFT, or write to Federal Trade Commission, Consumer Response Center, 600 Pennsylvania Avenue NW, Washington, DC 20580.

You may obtain a free copy of your credit report from each of the three major credit reporting agencies once every 12 months by visiting www.annualcreditreport.com, calling toll-free 1-877-322-8228, or by completing an Annual Credit Report Request Form and mailing it to Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA, 30348.

You may want to consider placing a fraud alert on your credit report. An initial fraud alert is free and will stay on your credit file for at least 90 days. This alert informs creditors of possible fraudulent activity within your report and requests that the creditor contact you prior to establishing any accounts in your name. To place a fraud alert on your credit report, contact any of the three credit reporting agencies identified below.

 Equifax
 Experian
 TransUnion

 1-800-525-6285
 1-888-397-3742
 1-800-680-7289

 P.O. Box 740250
 P.O. Box 1017
 P.O. Box 6790

 Atlanta, GA 30374
 Allen, TX 75013
 Fullerton, CA 92634

 www.equifax.com
 www.experian.com
 www.transunion.com

### **More Information**

Fingerhut values your privacy and deeply regrets that this incident occurred. Again, if you have any questions regarding this letter, please contact us at 1-866-564-7177.

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