Dear Justin,

We at ArmorGames value your business and respect the privacy of your information, which is why, as a precautionary measure, we are writing to let you know about a data security incident that may have involved your email and password. We are requiring all affected users to change their password, and recommend that they change this password on any other sites.

What Happened? On Oct 24, 2014, we discovered that a third party obtained access to our users' emails and "hashed' passwords. That means that the passwords were encrypted in such a way that it is nearly impossible for anyone, even us, to read it. However, on Oct 24, 2017, a security researcher informed us of a file containing emails and plaintext passwords which claims the data had come from us (Armor Games) and another company (Coupon Mom). We are investigating whether we are the true source of the breach, since the number of leaked emails/passwords is far less than the number of emails breached on either our system or Coupon Mom's system in 2013. Our users' passwords were hashed (this makes it unlikely that they could extract plaintext passwords from our data), and some users are reporting that their passwords were included in this breach though they have never used either site. As we investigate the source of the data in this file, we are taking the precautionary measure of treating this as a data breach of our own users.

What Information Was Involved? The information in the file contains 11 million emails and plain text passwords. No financial information, names, addresses, or game data was contained in this document.

What We Are Doing. After the original discovery in Oct, 2014, we promptly hired a security auditor and implemented all their recommended changes as we investigate the matter, and notified our users. Today, we are notifying all affected users again, requiring that they change their password on our site, and recommend that they change this password on other sites. Furthermore, we are instituting new policies and code to further protect our users' data.

What You Can Do. We recommend changing your password on any site where you've used this or a similar password. On particularly secure accounts, like your email login, we also recommend enabling 2-factor authentication.

When choosing a new password, we recommend that you avoid choosing a minor variation of your previous password. For example, don't just change your password from "favoritehero832" to "favoritehero833". Choose from random letters, numbers, and symbols such that the exposed password cannot be used to help guess your new password.

For More Information. Please email us at support@armorgames.com for more information. If there are further developments that require additional action from you, we will send you updates about your situation.

ArmorGames sincerely apologizes for the inconvenience and concern this incident may cause, and remains committed to safeguarding the personal information in its care.

Sincerely,

Dan McNeely
Owner
Armor Games

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