Notice of Data Breach: 2/8/17

Dear Customer:

At Logic Supply, we create an online customer account when quoting or placing orders in our system. As an account holder, we wanted to inform you of a data security breach that occurred earlier this week.

What Happened?

Monday, February 6th, we discovered unauthorized access to our website, which made some customer information vulnerable. Once we discovered the breach, we blocked their access, deployed a security patch and took other security measures. We believe the vulnerability and access was for roughly 30 minutes. There were no breaches of any of our other internal applications, resources or ERP system.

What information was involved?

In stark contrast to well publicized retail breaches, **no credit card or other financial information was involved in the attack.** (We do not keep credit card numbers on file on our site.) Additionally, because the breach was limited to our website, the breach **did not involve any customer software imaged onto our PCs or other proprietary product information.**

However the attacker may have accessed, among other things:
- The Username (your email) & internally created Password for your account
- Customer (Company) names
- Order information

What are we doing?

We have stopped this attack and secured our network. Additionally, we are continuing to monitor all accounts for suspicious activity and taken actions to update our Security Program. As a precautionary measure, we have executed a password reset for all accounts. If you wish to log in and self manage your account going forward, you will need to create a new password. (See Instructions Below).

What can you do?

Please click here or navigate to the 'My Account' area on our website and use the 'Forgot Your Password' feature to create a new password.

Safeguarding your information is one of our highest priorities and one that we don't take lightly. We regret that this incident occurred and any inconvenience this may cause you in resetting your password. If you have any questions with regard to this matter, please contact us by email or by phone.

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Sincerely,

Amy Coutu
Director of Information Technology