



NextGen Global Resources
300 South Wacker Drive, Suite 300
Chicago, IL 60606

Notice of Possible Data Breach Incident

NextGen takes the privacy of our employees, contractors and customers very seriously. We have implemented and trained our staff on the security measures and data protection protocols we have incorporated into our security policies. In accordance with our policies, we are providing you a notice of a possible security incident that occurred which resulted in the possibility of unauthorized access to your personal sensitive information.

What Happened?

On November 12, 2017, we discovered that an employee had inadvertently responded to a phishing attack email, allowing an unauthorized person to create an email rule in that employee's email account automatically forwarding incoming email to an unknown third party. To address this situation, we have scanned the email accounts of all employees and we have not found any other instances of unauthorized access due to this phishing attack. We are in the process of continuing our investigation, but to date we have learned that the unauthorized access appears to date back to July 2017. While this employee does not generally send or receive sensitive information related to our employees or contractors, this employee did communicate with our customers in identifying employees and/or contractors (i.e. workers) assigned to work for such customer.

What Information Was Involved?

Typically only the name of the worker was provided, or in some instances the name and the last four digits of the worker's social security number with two exceptions: (i) for some workers accepted by the customer, the customer requested and received a follow up email with the first five digits of the worker's social security number and date of birth, to complete the customer's records; and (ii) for other workers, a customer confirmed the workers under consideration in a spreadsheet which included the worker's name and social security number. You are receiving this notice because your name and your social security number was included in one of these two scenarios.

What You Can Do

We advise you to consider contacting one or more of the following credit reporting agencies to notify them of this incident and to confirm that your information has not been used by any third party.

Equifax - www.equifax.com
P.O. Box 740241
Atlanta, GA 30374-0241
1-800-685-1111

TransUnion - www.transunion.com
P.O. Box 1000
Chester, PA 19022
1-800-916-8800



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Experian - www.experian.com

P.O. Box 2104
Allen, TX 75013-0949
1-888-EXPERIAN (397-3742)

In addition, you may also want to directly contact the Federal Trade Commission at:

Federal Trade Commission
600 Pennsylvania Avenue, NW
Washington, DC 20580
Telephone: (202) 326-2222
https://www.identitytheft.gov/?utm_source=takeaction

Or you may contact the Office of the Attorney General in your state (see attached exhibit). We are notifying your state's Attorney General as well. You may obtain information from any of these resources about steps you may take to avoid identity theft.

What We Are Doing

As a courtesy, we are also providing you with a courtesy subscription to credit monitoring service through LifeLock for its LifeLock Advantage offering for a one year period. You may enroll in this service through the LifeLock website at: www.lifelock.com or by calling (800)899-0180. Both options should be available 24 hours a day, 7 days a week. You will need the promotional code NGGR2017 and the membership ID will be your first name, last name and zip code (e.g., JOHNDOE60606). The promotional code will be active until January 31, 2018. If you enroll online, you will click on the plans and pricing / "Get Protected or Start Membership" on the LifeLock website. You will be prompted for the promotional code, and then a new pop-up box will request your membership ID (based on the format noted above). You will then complete the registration and you will receive a welcome email with a login and password which will allow you to access this account.

For More Information

If you have any additional questions or concerns, please contact us at SecurityOfficer@nextgengr.com.



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State Attorney Generals:

California Office of the Attorney General
PO Box 944255
Sacramento, CA 94244-2550
916-445-9555

State of Florida
Office of the Attorney General
The Capitol PL-01
Tallahassee, FL 32399-1050
850-414-3300

Office of the Indiana Attorney General
Indiana Government Center South
302 W. Washington St., 5th Floor
Indianapolis, IN 46204
800-382-5516

Office of the Attorney General of Iowa
Hoover State Office Building
1305 E. Walnut Street
Des Moines, IA 50319
515-281-5926

Maryland Attorney General
200 St. Paul Place
Baltimore, MD 21202
Phone: 410-576-6300 / En español 410-
230-1712 / toll-free: 1-888-743-0023

Massachusetts Attorney General
One Ashburton Place
Boston, MA 02108-1518
Phone: (617) 727-2200
TTY: (617) 727-4765

Michigan Department of Attorney General
G. Mennen Williams Building, 7th Floor
525 W. Ottawa St.
P.O. Box 30212
Lansing, MI 48909
517-373-1110

Office of Minnesota
Attorney General Lori Swanson
445 Minnesota Street, Suite 1400
St. Paul, MN 55101-2131
800-657-3787

The State of New Jersey
Office of The Attorney General
RJ Hughes Justice Complex
25 Market Street, Box 080
Trenton, NJ 08625-0080
609-292-4925

New York Attorney General
The Capitol
Albany, NY 12224-0341
1-800-771-7755
TDD/TTY Toll Free Line: 1-800-788-9898

North Carolina Attorney General's Office
9001 Mail Service Center
Raleigh, NC 27699-9001
919-716-6400

Ohio Attorney General Mike DeWine
30 E. Broad St., 14th Floor
Columbus, OH 43215
800-282-0515

Oregon Department of Justice
Office of the Attorney General
1162 Court St. NE
Salem, OR 97301-4096
1-877-877-9392

Pennsylvania Office of Attorney General
16th Floor, Strawberry Square
Harrisburg, PA 17120
717-787-3391



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Puerto Rico Office of the Department of
Justice
PO Box 902192
San Juan, PR 00902-0192
787-721-2900

Texas Office of the Attorney General
PO Box 12548
Austin, TX 78711-2548
512-463-2100

Washington Office of the Attorney General
1125 Washington Street SE
PO Box 40100
Olympia, WA 98504-0100
360-753-6200

West Virginia Office of the Attorney General
State Capitol Complex, Bldg. 1, Room E-26
Charleston, WV 25305
304-558-2021