George S. Sziraki, Jr. Ed.D.

SUPERINTENDENT

Mr. Peter Efstathiu Assistant Superintendent

Administrative Services

MR. JEFFREY TOOKER
DEPUTY SUPERINTENDENT
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MR. ERIC VEREYKEN

Assistant superintendent of human resources



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May 17, 2019

Dear PUHSD Parent/Guardian,

We are writing to inform you of a student data vulnerability reported by Total Registration, a company that your child may have used to register for AP (or PSAT @ Colfax only) exams. Our understanding is this was not a database breach, but rather a 48-hour period when student reports were left viewable in plain text.

These online reports include student information provided for test registration---name, grade level, gender, date of birth, address, email address and parent/guardian names. The exposed data did not include social security numbers or credit card information.

At this time, there is no evidence that personal information was accessed; however, Total Registration is conducting a thorough review of its system, and promises to notify its district partners of any significant developments. Districts across the country use Total Registration to streamline the test registration process.

For information on Total Registration's response, visit the company's frequently asked questions at https://www.totalregistration.net/DSI-FAQ.php. Should you have specific questions, they have provided an email address (support@TotalRegistration.net). As we learn more, we will keep you informed. Meantime, PUHSD is evaluating whether to continue its use of the Total Registration service.

Please know we are committed to protecting your child's privacy, and we continuously review and enhance our privacy and data security practices. For information on our district efforts, visit bit.ly@privacyPUHSD.

Thank you for your continued partnership and support.

Sincerely,

Gregg Ramseth

Gregg Ramseth

Director: Technology & Assessment