

[Sent via email]

Subject: Please Reset Your PremiumBeat Password



Dear PremiumBeat Customer,

To ensure you continue having the highest level of customer security on PremiumBeat, we're regularly monitoring our site and the Internet for any security matters that would compromise your account information. Unfortunately, on the afternoon of September 29th, we discovered a security bug in third party software which that resulted in unauthorized access to PremiumBeat user information. We immediately investigated and learned that this unauthorized party may have obtained the names, addresses, phone numbers, email addresses, and encrypted passwords for PremiumBeat users. We sincerely regret any concerns this incident may cause you.

Therefore, we would like to validate that your account information is up to date and accurate. For your security, **we have locked your account and request that you login and create a new permanent password for your account.** We have hardened our security and improved encryption to help prevent such an event in the future.

PremiumBeat does not store any credit card or other financial information, but we know that many customers reuse passwords on multiple websites. As a best practice, we recommend you change your password on any other sites where you use these same credentials. In addition, PremiumBeat will never email you and request that you provide any sensitive personal or financial information. If you receive an email like that, please do not respond or click on any links. You may report any suspicious emails claiming to be from PremiumBeat by contacting PremiumBeat customer support at support@premiumbeat.com.

Sincerely

PremiumBeat Support

Shutterstock Music Canada, ULC dba PremiumBeat. 4398 St. Laurent Boulevard, Suite 103, Montreal, QC H2W1Z5

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