

C/O ID Experts 10300 SW Greenburg Rd. Suite 570 Portland, OR 97223

[First Name] [Last Name] [Address 1] [Address 2] [City][State][Zip]

NOTICE OF DATA BREACH

December 22, 2017

Dear [First Name] [Last Name],

We are writing to provide you with information about a data incident involving Veyna & Forschino.

What Happened?

On November 27, 2017, we encountered suspicious activity on one company email account, perry@vfcpas.com. We immediately began investigating the matter and contacted our local IT firm who disabled access. Further, we hired a specialized forensic IT firm to assist in the investigation.

On December 8, 2017, the specialized third party forensic IT firm determined that there was unauthorized access between November 6, 2017 and November 24, 2017 to one company computer workstation through a remote desktop application. In addition to the aforementioned email account, the specialized third party forensic IT firm determined that specific electronic files and our 2016 tax preparation software folder was accessed.

What Information Was Involved?

If you are an individual, this information included your: name, date of birth, telephone number(s), address, Social Security number, all employment (W-2) information, 1099 information (including account number if provided to us), and direct deposit bank account information (including account number and routing information if provided to us).

<u>If you are an entity</u>, this information may have included your: company name, Federal Employer Identification Number, address, telephone number; and partner, shareholder/officer or beneficiary names, addresses, and Social Security numbers.

What We Are Doing.

In addition to notifying the FBI, the IRS, and the FTB, we have notified all three credit bureaus, all applicable state agencies, and we are reviewing office policies and procedures to ensure all security measures are taken to avoid such an incident from occurring again.

As an added precaution, we are offering identity theft protection services through ID Experts®, a data breach and recovery services expert. The MyIDCareTM services include: 12 months of credit monitoring, a \$1,000,000 insurance reimbursement policy, exclusive educational materials, and fully managed id theft recovery services. With this protection, MyIDCareTM will help you resolve issues if your identity is compromised.

What You Can Do.

We encourage you to contact ID Experts with any questions and to enroll in free MyIDCare services by calling toll free number 1-800-939-4170 or going to https://ide.myidcare.com/vf and using the following Enrollment Code. MyIDCare experts are available Monday through Friday from 6 am - 5 pm Pacific Time. Please note the deadline to enroll is March 22, 2018.

Enrollment Code: [Code]

In addition to signing-up for the complimentary credit monitoring we have secured for you, given the nature of the information potentially exposed, we recommend that you:

- 1. Change all bank account numbers that you have provided to us, or at a minimum monitor all such bank activity. These would include direct deposit and electronic fund transfer account details or scanned copies of bank statements and form 1099's.
- 2. Establish free 90-day fraud alerts with the three credit reporting bureaus. Their telephone numbers and websites are:

Equifax
P.O. Box 740241
Atlanta, GA 30374
1-888-766-0008
https://www.alerts.equifax.co
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TransUnion
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Chester, PA 19022
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- 3. Consider placing a credit freeze on your accounts which will make it more difficult for someone to open an account. For more information: https://www.consumer.ftc.gov/articles/0497-credit-freeze-faqs
- 4. If you become a victim or suspect identity theft, file a complaint with the Federal Trade Commission at https://identitytheft.gov and law enforcement. The FTC also provides detailed and specific information about identity theft at their website, which we recommend you review.

Lastly, you are entitled to a free credit report every year from each of these agencies at: www.annualcreditreport.com

For More Information.

Protecting your information is incredibly important to us, as is addressing this incident with the information and assistance you may need. If you have any questions or concerns, please do not hesitate to call toll free number 1-800-939-4170, Monday – Friday, 6 am to 5 pm PST, or 408-985-2727, or write us at 4880 Stevens Creek Blvd., #200, San Jose, CA 95129. Further, you can go to https://ide.myidcare.com/vf for assistance or for any additional questions you may have.

Very truly yours,

Dail Veg

David Veyna

Perry Forschino

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Please Note: Minors, under the age of 18, should not have a credit history established and are under the age to secure credit. Therefore credit monitoring may not be applicable at this time. All other services provided in the membership will apply. No one is allowed to place a fraud alert on your credit report except you, please follow the instructions below to place the alert.

- **1. Website and Enrollment.** Go to https://ide.myidcare.com/vf and follow the instructions for enrollment using your Enrollment Code provided on page 2. Once you have completed your enrollment, you will receive a welcome letter by email (or by mail if you do not provide an email address when you sign up). The welcome letter will direct you to the exclusive MyIDCare Member Website where you will find other valuable educational information.
- **2. Activate the credit monitoring** provided as part of your MyIDCare membership, which is paid for by Veyna & Forschino. Credit monitoring is included in the membership, but you must personally activate it for it to be effective. Note: You must have established credit and access to a computer and the internet to use this service. If you need assistance, MyIDCare will be able to assist you.
- **3. Telephone.** Contact MyIDCare at 1-800-939-4170 to gain additional information about this event and speak with knowledgeable representatives about the appropriate steps to take to protect your credit identity.
- **4. Review your credit reports**. We recommend that you remain vigilant by reviewing account statements and monitoring credit reports. Under federal law, you also are entitled every 12 months to one free copy of your credit report from each of the three major credit reporting companies. To obtain a free annual credit report, go to www.annualcreditreport.com or call 1-877-322-8228. You may wish to stagger your requests so that you receive a free report by one of the three credit bureaus every four months.

If you discover any suspicious items and have enrolled in MyIDCare, notify them immediately by calling or by visiting their Member website and filing a theft report.

If you file a theft report with MyIDCare, you will be contacted by a member of our ID Care team who will help you determine the cause of the suspicious items. In the unlikely event that you fall victim to identity theft as a consequence of this incident, you will be assigned an ID Care Specialist who will work on your behalf to identify, stop and reverse the damage quickly.

You should also know that you have the right to file a police report if you ever experience identity fraud. Please note that in order to file a crime report or incident report with law enforcement for identity theft, you will likely need to provide some kind of proof that you have been a victim. A police report is often required to dispute fraudulent items. You can report suspected incidents of identity theft to local law enforcement or to the Attorney General.

5. Place Fraud Alerts. There are also two types of fraud alerts that you can place on your credit report to put your creditors on notice that you may be a victim of fraud: an initial alert and an extended alert. You may ask that an initial fraud alert be placed on your credit report if you suspect you have been, or are about to be, a victim of identity theft. An initial fraud alert stays on your credit report for at least 90 days. You may have an extended alert placed on your credit report if you have already been a victim of identity theft with the appropriate documentary proof. An extended fraud alert stays on your credit report for seven years. You can place a fraud alert on your credit report by calling the toll-free fraud number of any of the three national credit reporting agencies listed below.

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If you choose to place a fraud alert, we recommend you do this after activating your credit monitoring.

6. Security Freeze. You may have the right to put a credit freeze, also known as a security freeze, on your credit file, so that no new credit can be opened in your name without the use of a PIN number that is issued to you when you initiate a freeze. A credit freeze is designed to prevent potential credit grantors from accessing your credit report without your consent. If you place a credit freeze, potential creditors and other third parties will not be able to get access to your credit report unless you temporarily lift the freeze. Therefore, using a credit freeze may delay your ability to obtain credit. In addition, you may incur fees to place, lift and/or remove a credit freeze. Credit freeze laws vary from state to state. The cost of placing, temporarily lifting, and removing a credit freeze also varies by state, generally \$5 to \$20 per action at each credit reporting company. *Unlike a fraud alert, you must separately place a credit freeze on your credit file at each credit reporting company.* Since the instructions for how to establish a credit freeze differ from state to state, please contact the three major credit reporting companies as specified below to find out more information:

Equifax: P.O. Box 105788, Atlanta, GA 30348, www.equifax.com Experian: P.O. Box 9554, Allen, TX 75013, www.experian.com

TransUnion LLC: P.O. Box 2000, Chester, PA, 19022-2000, freeze.transunion.com

You can obtain more information about fraud alerts and credit freezes by contacting the FTC or one of the national credit reporting agencies listed below.

7. You can obtain additional information about the steps you can take to avoid identity theft from the following agencies. The Federal Trade Commission also encourages those who discover that their information has been misused to file a complaint with them.

- California Residents: Visit the California Office of Privacy Protection (<u>www.privacy.ca.gov</u>) for additional information on protection against identity theft.
- **Kentucky Residents:** Office of the Attorney General of Kentucky, 700 Capitol Avenue, Suite 118 Frankfort, Kentucky 40601, www.ag.ky.gov, Telephone: 1-502-696-5300.
- Maryland Residents: Office of the Attorney General of Maryland, Consumer Protection Division, 200 St. Paul Place, Baltimore, MD 21202, www.oag.state.md.us/Consumer, Telephone: 1-888-743-0023.
- North Carolina Residents: Office of the Attorney General of North Carolina, 9001 Mail Service Center Raleigh, NC 27699-9001, www.ncdoj.com/, Telephone: 1-919-716-6400 / 1-877-5-NO-SCAM
- Oregon Residents: Oregon Department of Justice, 1162 Court Street NE, Salem, OR 97301-4096, www.doj.state.or.us/, Telephone: 877-877-9392

<u>All US Residents</u>: Identity Theft Clearinghouse, Federal Trade Commission, 600 Pennsylvania Avenue, NW Washington, DC 20580, www.consumer.gov/idtheft, 1-877-IDTHEFT (438-4338), TDD: 1-202-326-2502.



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Dear [First Name] [Last Name],

We are writing to provide you with information about a data incident involving Veyna & Forschino. You are receiving this letter because you are either a dependent, shareholder, officer, partner, trustee, executor, beneficiary, or donee of a Veyna & Forschino client, and therefore some of your information was needed for tax purposes. Below, we've outlined steps we have undertaken, and provided guidance on general best practices for identity theft protection.

What Happened?

On November 27, 2017, we encountered suspicious activity on one company email account, perry@vfcpas.com. We immediately began investigating the matter and contacted our local IT firm who disabled access. Further, we hired a specialized forensic IT firm to assist in the investigation.

On December 8, 2017, the specialized third party forensic IT firm determined that there was unauthorized access between November 6, 2017 and November 24, 2017 to one company computer workstation through a remote desktop application. In addition to the aforementioned email account, the specialized third party forensic IT firm determined that specific electronic files and our 2016 tax preparation software folder was accessed.

What Information Was Involved?

The information may have included your: name, address, Social Security number, income earned and amounts received from the client.

What We Are Doing.

In addition to notifying the FBI, the IRS, and the FTB, we have notified all three credit bureaus, all applicable state agencies, and we are reviewing office policies and procedures to ensure all security measures are taken to avoid such an incident from occurring again.

As an added precaution, we are offering identity theft protection services through ID Experts®, a data breach and recovery services expert. The MyIDCareTM services include: 12 months of credit monitoring, a \$1,000,000 insurance reimbursement policy, exclusive educational materials, and fully managed id theft recovery services. With this protection, MyIDCareTM will help you resolve issues if your identity is compromised.

What You Can Do.

We encourage you to contact ID Experts with any questions and to enroll in free MyIDCare services by calling toll free number 1-800-939-4170 or going to https://ide.myidcare.com/vf and using the following Enrollment Code. MyIDCare experts are available Monday through Friday from 6 am - 5 pm Pacific Time. Please note the deadline to enroll is March 22, 2018.

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What Information Was Involved?

Potentially any emails and attachments exchanged with perry@vfcpas.com. This information may have included your form 1099, W-2, K-1 or information to prepare such forms or listing as a dependent on someone's tax return. Such information may include your: name, address, Social Security number, income earned or amounts received from the client.

What We Are Doing.

In addition to notifying the FBI, the IRS, and the FTB, we have notified all three credit bureaus, all applicable state agencies, and we are reviewing office policies and procedures to ensure all security measures are taken to avoid such an incident from occurring again.

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You can obtain more information about fraud alerts and credit freezes by contacting the FTC or one of the national credit reporting agencies listed below.

- **7. You can obtain additional information** about the steps you can take to avoid identity theft from the following agencies. The Federal Trade Commission also encourages those who discover that their information has been misused to file a complaint with them.
 - California Residents: Visit the California Office of Privacy Protection (<u>www.privacy.ca.gov</u>) for additional information on protection against identity theft.
 - **Kentucky Residents:** Office of the Attorney General of Kentucky, 700 Capitol Avenue, Suite 118 Frankfort, Kentucky 40601, www.ag.ky.gov, Telephone: 1-502-696-5300.
 - North Carolina Residents: Office of the Attorney General of North Carolina, 9001 Mail Service Center Raleigh, NC 27699-9001, www.ncdoj.com/, Telephone: 1-919-716-6400 / 1-877-5-NO-SCAM
 - Oregon Residents: Oregon Department of Justice, 1162 Court Street NE, Salem, OR 97301-4096, www.doj.state.or.us/, Telephone: 877-877-9392

<u>All US Residents</u>: Identity Theft Clearinghouse, Federal Trade Commission, 600 Pennsylvania Avenue, NW Washington, DC 20580, www.consumer.gov/idtheft, 1-877-IDTHEFT (438-4338), TDD: 1-202-326-2502.

[name] [address 1] [address 2]

NOTICE OF DATA BREACH

Dear [name],

We are writing to provide you with information about a data incident involving Veyna & Forschino.

What Happened?

On November 27, 2017, we encountered suspicious activity on one company email account, perry@vfcpas.com. We immediately began investigating the matter and contacted our local IT firm who disabled access. Further, we hired a specialized forensic IT firm to assist in the investigation.

On December 8, 2017, the specialized third party forensic IT firm determined that there was unauthorized access between November 6, 2017 and November 24, 2017 to one company computer workstation through a remote desktop application. In addition to the aforementioned email account, the specialized third party forensic IT firm determined that specific electronic files and our 2016 tax preparation software folder was accessed.

What Information Was Involved?

Potentially any emails and attachments exchanged with perry@vfcpas.com. This information included your pre-2016 tax return(s) prepared by Veyna & Forschino, which may include: name, address, Social Security number, employment (W-2) information, 1099 information (including account number if provided to us), and direct deposit bank account information (including account number and routing information if provided to us).

What We Are Doing.

In addition to notifying the FBI, the IRS, and the FTB, we have notified all three credit bureaus, all applicable state agencies, and we are reviewing office policies and procedures to ensure all security measures are taken to avoid such an incident from occurring again.

As an added precaution, we are offering identity theft protection services through ID Experts®, a data breach and recovery services expert. The MyIDCare™ services include: 12 months of credit monitoring, a \$1,000,000 insurance reimbursement policy, exclusive educational materials, and fully managed id theft recovery services. With this protection, MyIDCare™ will help you resolve issues if your identity is compromised.

What You Can Do.

We encourage you to contact ID Experts with any questions and to enroll in free MyIDCare services by calling toll free number 1-800-939-4170 or going to https://ide.myidcare.com/vf and using the following Enrollment Code. MyIDCare experts are available Monday through Friday from 6 am - 5 pm Pacific Time. Please note the deadline to enroll is March 22, 2018.

Enrollment Code:

In addition to signing-up for the complimentary credit monitoring we have secured for you, given the nature of the information potentially exposed, we recommend that you:

- Change all bank account numbers that you have provided to us, or at a minimum monitor all such bank activity. These would include direct deposit and electronic fund transfer account details or scanned copies of bank statements and form 1099's.
- 2. Establish free 90-day fraud alerts with the three credit reporting bureaus. Their telephone numbers and websites are:

Equifax
P.O. Box 740241
Atlanta, GA 30374
1-888-766-0008
https://www.alerts.equifax.
com/AutoFraud Online/jsp
/fraudAlert.jsp

Experian
P.O. Box 2104
Allen, TX 75013
1-888-397-3742
https://www.experian.com/fra
ud/center.html

TransUnion
P.O. Box 2000
Chester, PA 19022
1-800-680-7289
https://www.transunion.com/fr
aud-victim-resource/placefraud-alert

- 3. Consider placing a credit freeze on your accounts which will make it more difficult for someone to open an account. For more information: https://www.consumer.ftc.gov/articles/0497-credit-freeze-faqs
- 4. If you become a victim or suspect identity theft, file a complaint with the Federal Trade Commission at https://identitytheft.gov and law enforcement. The FTC also provides detailed and specific information about identity theft at their website, which we recommend you review.

Lastly, you are entitled to a free credit report every year from each of these agencies at: www.annualcreditreport.com

For More Information.

Protecting your information is incredibly important to us, as is addressing this incident with the information and assistance you may need. If you have any questions or concerns, please do not hesitate to call toll free number (800) 939-4170, Monday – Friday, 6 am to 5pm PST, or (408) 985-2727, or write us at 4880 Stevens Creek Blvd., #200, San Jose, CA 95129. Further, you can go to https://ide.myidcare.com/vf for assistance or for any additional questions you may have.

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David Veyna

Perry Forschino

Please Note: Minors, under the age of 18, should not have a credit history established and are under the age to secure credit. Therefore credit monitoring may not be applicable at this time. All other services provided in the membership will apply. No one is allowed to place a fraud alert on your credit report except you, please follow the instructions below to place the alert.

- **1. Website and Enrollment.** Go to https://ide.myidcare.com/vf and follow the instructions for enrollment using your Enrollment Code provided at the top of the letter. Once you have completed your enrollment, you will receive a welcome letter by email (or by mail if you do not provide an email address when you sign up). The welcome letter will direct you to the exclusive MyIDCare Member Website where you will find other valuable educational information.
- **2. Activate the credit monitoring** provided as part of your MyIDCare membership, which is paid for by Veyna & Forschino. Credit monitoring is included in the membership, but you must personally activate it for it to be effective. Note: You must have established credit and access to a computer and the internet to use this service. If you need assistance, MyIDCare will be able to assist you.
- **3. Telephone.** Contact MyIDCare at 1-800-939-4170 to gain additional information about this event and speak with knowledgeable representatives about the appropriate steps to take to protect your credit identity.
- **4. Review your credit reports**. We recommend that you remain vigilant by reviewing account statements and monitoring credit reports. Under federal law, you also are entitled every 12 months to one free copy of your credit report from each of the three major credit reporting companies. To obtain a free annual credit report, go to www.annualcreditreport.com or call 1-877-322-8228. You may wish to stagger your requests so that you receive a free report by one of the three credit bureaus every four months.

If you discover any suspicious items and have enrolled in MyIDCare, notify them immediately by calling or by visiting their Member website and filing a theft report.

If you file a theft report with MyIDCare, you will be contacted by a member of our ID Care team who will help you determine the cause of the suspicious items. In the unlikely event that you fall victim to identity theft as a consequence of this incident, you will be assigned an ID Care Specialist who will work on your behalf to identify, stop and reverse the damage quickly.

You should also know that you have the right to file a police report if you ever experience identity fraud. Please note that in order to file a crime report or incident report with law enforcement for identity theft, you will likely need to provide some kind of proof that you have been a victim. A police report is often required to dispute fraudulent items. You can report suspected incidents of identity theft to local law enforcement or to the Attorney General.

5. Place Fraud Alerts. There are also two types of fraud alerts that you can place on your credit report to put your creditors on notice that you may be a victim of fraud: an initial alert and an extended alert. You may ask that an initial fraud alert be placed on your credit report if you suspect you have been, or are about to be, a victim of identity theft. An initial fraud alert stays on your credit report for at least 90 days. You may have an extended alert placed on your credit report if you have already been a victim of identity theft with the appropriate documentary proof. An extended fraud alert stays on your credit report for seven years. You can place a fraud alert on your credit report by calling the toll-free fraud number of any of the three national credit reporting agencies listed below.

Equifax: 1-888-766-0008, P.O. Box 740241, Atlanta, GA 30374

• https://www.alerts.equifax.com/AutoFraud Online/jsp/fraudAlert.jsp

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https://www.experian.com/fraud/center.html

TransUnion: 1-800-680-7289, P.O. Box 2000, Chester, PA, 19022, fraud.transunion.com

• https://www.transunion.com/fraud-victim-resource/place-fraud-alert

If you choose to place a fraud alert, we recommend you do this after activating your credit monitoring.

6. Security Freeze. You may have the right to put a credit freeze, also known as a security freeze, on your credit file, so that no new credit can be opened in your name without the use of a PIN number that is issued to you when you initiate a freeze. A credit freeze is designed to prevent potential credit grantors from accessing your credit report without your consent. If you place a credit freeze, potential creditors and other third parties will not be able to get access to your credit report unless you temporarily lift the freeze. Therefore, using a credit freeze may delay your ability to obtain credit. In addition, you may incur fees to place, lift and/or remove a credit freeze. Credit freeze laws vary from state to state. The cost of placing, temporarily lifting, and removing a credit freeze also varies by state, generally \$5 to \$20 per action at each credit reporting company. Unlike a fraud alert, you must separately place a credit freeze on your credit file at each credit reporting company. Since the instructions for how to establish a credit freeze differ from state to state, please contact the three major credit reporting companies as specified below to find out more information:

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What Information Was Involved?

Potentially any emails and attachments exchanged with perry@vfcpas.com. This information included your pre-2016 e-file signature form that states your name and Social Security number.

What We Are Doing.

In addition to notifying the FBI, the IRS, and the FTB, we have notified all three credit bureaus, all applicable state agencies, and we are reviewing office policies and procedures to ensure all security measures are taken to avoid such an incident from occurring again.

As an added precaution, we are offering identity theft protection services through ID Experts®, a data breach and recovery services expert. The MyIDCare™ services include: 12 months of credit monitoring, a \$1,000,000 insurance reimbursement policy, exclusive educational materials, and fully managed id theft recovery services. With this protection, MyIDCare™ will help you resolve issues if your identity is compromised.

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For More Information.

Very truly yours,

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David Veyna	Perry Forschino

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 - North Carolina Residents: Office of the Attorney General of North Carolina, 9001 Mail Service Center Raleigh, NC 27699-9001, www.ncdoj.com/, Telephone: 1-919-716-6400 / 1-877-5-NO-SCAM
 - Oregon Residents: Oregon Department of Justice, 1162 Court Street NE, Salem, OR 97301-4096, www.doj.state.or.us/, Telephone: 877-877-9392

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