

A Collaborative Guide

for Law Enforcement



DMFEA WEBSITE



THE DIVISION OF MEDI-CAL FRAUD AND ELDER ABUSE

The Division of Medi-Cal Fraud and Elder Abuse (DMFEA) investigates and prosecutes medical providers who defraud the Medi-Cal program. These providers include, but are not limited to: nursing homes, hospice companies, unlicensed care facilities, doctors, dentists, in-home support service providers, and pharmacies. DMFEA also investigates and prosecutes the abuse or neglect of any Medi-Cal beneficiary when the abuse or neglect is connected with the provision of care. Examples include nursing home residents, residents of unlicensed board and care facilities, dependent adults in healthcare facilities, residential homes, and community based service programs.

TYPES OF DMFEA INVESTIGATIONS

Elder/Dependent Adult Abuse

- ▶ Physical
- ▶ Sexual
- ▶ Financial
- ▶ Resident on Resident
- ▶ Neglect
- ▶ Nursing Home

Other Crimes

- ▶ False Imprisonment
- ▶ Medi-Cal Provider Fraud
- ▶ Cyber-Crimes
- ▶ Identity Theft
- ▶ Unlicensed Care Facilities
- ▶ Prescription Drug Diversion
- ▶ In-Home Support Services Fraud
- ▶ Failure to Report Abuse/Neglect



REPORT FRAUD OR ABUSE



DMFEAoutreach@doj.ca.gov • oag.ca.gov/dmfea



Hotline: (800) 722-0432 • (916) 559-6180

SERVICES & RESOURCES FOR LAW ENFORCEMENT

While working with DMFEA as an allied agency or as part of a joint investigation, DMFEA offers:

Expertise

- ▶ Special Agents and Investigative Auditors have specialized expertise investigating crimes against the elderly and dependent adults
- ▶ Medical professionals on staff to evaluate medical records/standards of care
- ▶ Attorneys are specialized in prosecuting crimes against Medi-Cal and elderly and dependent adult abuse

Time

- ▶ DMFEA's narrowly tailored mission allows its staff to devote all of their time to the investigation and prosecution of these cases.

COMMON REFERRAL TYPES

Unlicensed Board and Care Facilities

- ▶ Residential dwellings that provide minimal care to residents who require assistance with activities of daily living
- ▶ Typical source of many calls for service

Elder & Dependent Adult Abuse

- ▶ Physical Abuse
- ▶ Financial Schemes/Scams
- ▶ Neglect/Abuse in Nursing Facilities
- ▶ Neglect/Abuse by In-Home Support Services Providers

Healthcare Fraud

- ▶ Prescription Drug Fraud Rings
- ▶ Doctors overprescribing or charging cash for prescription opioids
- ▶ Pill Mills
- ▶ Hospice Fraud (Identity theft or billing for services not rendered)
- ▶ In-Home Support Services Fraud (billing for services not rendered)